FREE TRIAL!

We believe in being good citizens in the Salesforce ecosystem.

Customer security and privacy are at the forefront of every decision we make regarding development, support and expansion of Cloudingo. **Managing the security** of the Cloudingo application as well as all systems and data that make up Cloudingo are our **top priority**. We uphold the **highest security standards**, and have passed Salesforce's rigorous audit every year without fail.

- ✓ No access to your Salesforce data
- ✓ No access to any data that Cloudingo reports
- ✓ No access to login credentials
- ✓ Your information is never stored nor cached
- ✓ Sophisticated and strict password policy
- ✓ Random penetration testing and annual audits
- ✓ Securely rests behind server firewalls
- ✓ Communicates with Salesforce via API calls

Access to Data

We do receive some stats from Cloudingo, but they are only **raw numbers** based on the filters within our application. (This is equivalent to Salesforce knowing how much data is stored in the org.)

From our logs, we can report on the **configuration** of Cloudingo filters as well as their **results** in terms of raw numbers (numbers of duplicates identified), but **no other details**.

Data Storage

Cloudingo **stores very little data**, only field maps and the data from the primary field used to establish matches.

When opening a group of duplicates, Cloudingo makes a real-time API call to Salesforce to display the field data to the user. Once the group is closed, **the data is released**.

Salesforce credentials are stored in Cloudingo. They are **fully encrypted**. Once saved, they can be updated but never viewed again.

SSL Security

Any and all information that you see and interact with inside Cloudingo is protected using industry standard **128-bit SSL encryption**.

SAS 70 Type II Compliant

The web portal runs on a SAS-70 type II compliant infrastructure at one of the nation's largest hosting providers. Cloudingo is hosted inside of this data center on **dedicated servers with dedicated firewalls.** All the standard physical security features are present: **biometric access controls, intrusion detection, redundant power feeds** and **generators, fire suppression, climate control**, etc.

salesforce
SOFTWARE

ISV
PARTNER

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